

# **NEW CLIENT REGISTRATION FORM**

Today's Date:		Title: ☐ Miss. ☐	Title: ☐ Miss. ☐ Ms. ☐ Mr. ☐ Mrs. ☐ Dr.			
PATIENT INFORMATION						
Patient's last name: First Name	: Male 🗆	Female □	Birth date (DD/MM/YYYY):			
Street Address: Suburb:		Postcode:				
Occupation:	Home phone:		Mobile			
Hobbies/ Sports/ Physical Activity:	Are you an Athletics WA/ Triathlo Member? ☐ YES ☐ NO	on WA/ WA Marathon Club				
	OTHER INF	ORMATION				
How did you find out about this practice?    Facebook   Website   Family/ Friend   Close to home/ work   Referred by another Practitioner    Front Runner Sports   The Running Centre   Other:						
Do you also have long term goals?      Will this consultation be a Work Cover Claim?      Olaims Manager     Olaim No.     Which Insurance Company will the claim be lodged with?  IN CASE OF EMERGENCY  Name of local friend or relative:  Relationship to patient:  Home phone no:  Mobile no.						
Medical Alerts						

**ABN:** 76990763914



Draw on the sketch below, the area where you feel your problem to be.

L	R	R	L			
Wrist Upper Thigh Knee Calf Ankle Foot  Iow long have you had this		Neck Shoulder Arm Elbow Wrist Upper Thigh Calf Ankle Foot best describe your pain:	Neck Shoulder Arm Elbow Upper Thigh Calf Ankle Foot	Please list the area you would like treated below		
☐ Constant Intensity	□Varies	□Sharp	□Travels			
☐ Comes and Goes	□Radiates	☐ Intensity Doesn't Vary	□Achy	□ N/A		
Do you get?	1					
☐ Pins & Needles	☐Tingling	□Numbness	□Weakness	□Other		
ince the problem started, is it:						
☐ About the Same	☐ Getti	ng Better 🗆 Get	ting Worse			
Vhich activities make your	pain worse?					
□Sitting	☐ Standing Up	□Walking	Running	□ Other:		
Other health professionals seen for this problem (please tick & name):						
☐ Medical Doctor	□Specialist	□Surgeon	☐ Massage Therapist			
□Chiropractor	□ Physiotherapist	☐ Other	□ N/A			
Name:						

Do you have or have ever had? (tick any that are relevant)

**Lakeside** Unit 2/ 182-184 Harborne St WEMBLEY 6014 West Perth 1273 Hay Street WEST PERTH 6005 **Phone:** 0478 841 104

Website: <a href="http://frontrunnersports.com.au/physiotherapy">http://frontrunnersports.com.au/physiotherapy</a>

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☐ High Blood Pressure	☐ Rheumatoid Arthritis	☐ Dizziness
$\square$ Bladder or Bowel Difficulty	☐ Ankylosing Spondylitis	☐ Dislocations
☐ Heart Problems	☐ Psoriatic Arthritis	☐ Ligament Injuries
☐ Strokes	☐ Reiter's Arthritis	☐ Cartilage Injuries
☐ Diabetes	☐ Pregnant	☐ Osteoarthritis
☐ A Pacemaker	☐ Spinal Trauma	☐ Unexpected Weight-Loss
☐ Aneurysm	☐ Spinal Fracture	$\square$ Taken Steroids/Oral cortisone/prednisolone
☐ Osteoporosis	☐ Spinal Surgery	
☐ Cancer	☐ Recent Nausea/Feeling unwell	
Details:		

# **CLINIC POLICY**

#### **PRIVATE HEALTH COVER REBATES**

All Physiotherapy, Dietitian, Group Class appointments are delivered by qualified health professionals – therefore you have the ability to claim back with your private health care if you have cover. All Group Class sessions are performed with a trained Physiotherapist or Exercise Physiologist.

# **CANCELLATION/ MISSED APPOINTMENTS**

If you are running late, it would be greatly appreciated if you can call ahead and let us know. As we need to keep time for all booked appointments, this may mean that you will have shortened treatment time, or we can provide you with a later time that may be available.

- For non-attendance for group classes without notice of at least 6 business hours, you will be charged one class fee.
- For non-attendance for other appointments without notice of at least 24 hours, you may incur a cancellation fee.

## RECOVERY

Remember that healing and recovery takes time and not everyone heals/recovers at the same rate. If at any time during your care, you do not feel that you are responding as well as expected, please discuss this with your physio. We want you to get the most from your care at Active Physiotherapy Mackay.

# **REFERRALS**

The greatest compliment we can receive is the referral of a friend or family member. We look forward to assisting you and trust that your experience here is a positive one.

#### **APPOINTMENT SCHEDULING**

Your physiotherapist will outline a recommended action plan as the best plan for your injury. You will achieve the maximum results when you keep your recommended action plan to this schedule. To receive the most out of your care, and to save time, we ask that you schedule your appointments when receiving your plan or at your appointment (bookings available on <a href="ONLINE">ONLINE</a>)

#### CORRESPONDENCE

Our physiotherapists will contact your nominated Doctor/ Coach/ Medical Professional to inform them of your progress. At Front Runner Physiotherapy we believe in building a team of health care professionals to best achieve your health goals. Your signature below indicates that you give permission to the therapist to exchange information with your Doctor, Coach, Allied Health Practitioners, Medical Specialists, Lawyers, and third party (insurance/Workcover) Case Managers, when necessary. This information will be confidential. I consent to Active utilising technology including clinical photography/videography, with careful storage of my images

#### TREATMENT CONSENT

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Physiotherapy treatment is an effective and safe form of treatment however like any treatment there are benefits and risks. Physiotherapists in this practice will discuss your condition and options for treatment with you so that you are appropriately informed and can make decisions relating to treatment. You may choose to consent or refuse any form of treatment for any reason including religious or personal grounds. Typical physiotherapy carries a remote possibility of injury to structures such as but not limited to; nerves, bones, muscles, ligaments, discs or arteries. Physiotherapy can occasionally cause local swelling, bruising or transient increases in pain or other symptoms. Electro-physical agents such as ultrasound or interferential therapy have been linked to minor burns and abnormal skin reactions. Allergic skin reactions to creams, tape, or needles are a possibility. You will be asked to expose the injured body part for assessment and treatment. Please inform your physiotherapist if you feel uncomfortable at any time, as alternative methods are available.

Your physiotherapist may ask personal questions relating to your injury and how your injury impacts on your 'activities of daily living'. The more information you provide, the more likely it is that the physiotherapist can provide effective treatment. If you feel uncomfortable with a particular question please let the physiotherapist know. You have the right to a second opinion at any time. The large array of skills in our team allows this to occur easily. Please contact your physiotherapist immediately if you experience adverse reactions. It is important to attend follow-up appointments as arranged by your physiotherapist to allow completion of your course of planned treatment

#### **POLICY**

The above information is true and accurate to the best of my knowledge. I authorize my insurance benefits be paid directly to the physician. I understand that I am financially responsible for any balance. I also authorize Front Runner Physiotherapy or insurance company to release any information required to process my claims. I consent to Front Runner Physiotherapy obtaining and giving information, both verbally and in writing, to/from other Health Professionals pertaining to the medical conditions, where relevant, to the treatment being received Front Runner Physiotherapy. These professionals may include your Sports Doctor, GP, Case Manager, Radiologist. Etc

I, the undersigned, consent to treatment from health professionals at Front Runner Sports / The Body Station Physiotherapy. Any expenses, costs or disbursements incurred by Front Runner Physiotherapy / The Body Station Physiotherapy in recovery of outstanding monies including debt collection fees and Solicitors costs shall be paid by me, the undersigned. I agree that the account is incurred as a result of treatment and is ultimately my responsibility. In absence of a third party accepting responsibility for payment of my account, I agree to pay for any costs incurred.

## PAYMENT IS REQUESTED AT TIME OF SERVICE. WE ACCEPT CASH, CREDIT CARDS AND EFTPOS!

Client I	Name (Please Print):	Date:		
Client Signature (or Guardian):				
The abo	ove must be at least 18 years of age, otherwise consent from a guardian or parent is require	ed to treat a minor.		
	Please tick this box to confirm that you have read and give consent to Front Runner Physio	therapy Clinic Policy.		
	Please tick this box if you wish to NOT receive information, news, educational videos from	Front Runner Physiotherapy		

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